

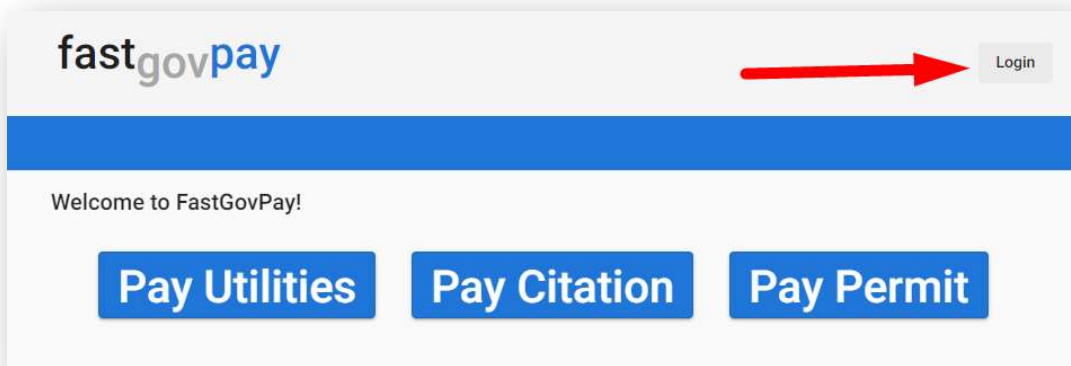
fastgovpay

Creating a New Customer Account

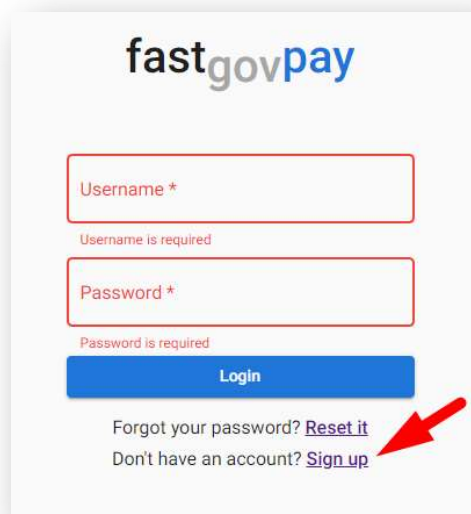
Helpful Video - <https://youtu.be/sEOjT3aqONU>

Step 1: Go to <https://www.fastgovpay.com>

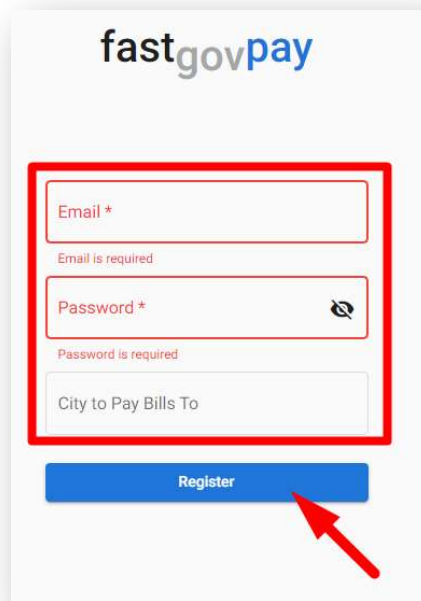
Step2: Click Login.



Step 3: Click Sign up.

A screenshot of the fastgovpay login/sign-up form. The logo 'fastgovpay' is at the top. There are two input fields: 'Username *' and 'Password *'. Below each field is a red error message: 'Username is required' and 'Password is required'. There is a blue 'Login' button. Below the button, there are two links: 'Forgot your password? [Reset it](#)' and 'Don't have an account? [Sign up](#)'. A red arrow points to the 'Sign up' link.

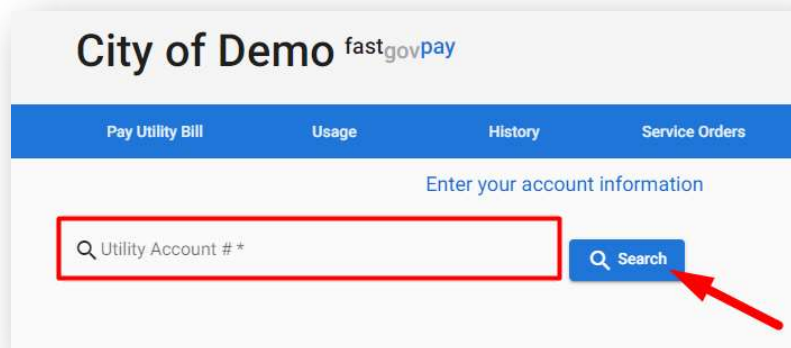
Step 4: Enter email, a secure password, and City to Pay Bills To.




The screenshot shows the registration page for fastgovpay. At the top, the logo "fastgovpay" is displayed. Below it, there are three input fields: "Email *", "Password *", and "City to Pay Bills To". Each field has a red border and a red asterisk. Below the "Email *", "Password *", and "City to Pay Bills To" fields, there are three lines of red text: "Email is required", "Password is required", and "City to Pay Bills To". Below the input fields is a blue button labeled "Register". A red arrow points to the "Register" button.

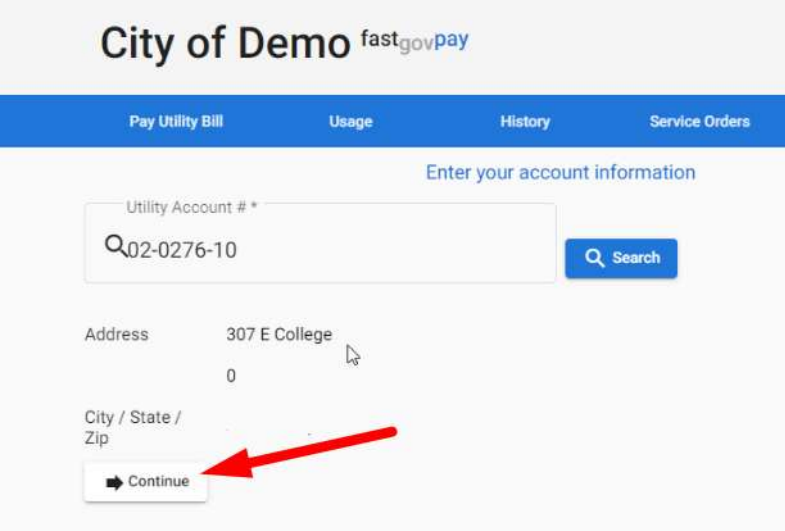
Step 5: Click Register.

Step 6. Enter the Utility Account # (required) and click Search.



The screenshot shows the account search page for the City of Demo. At the top, the logo "City of Demo fastgovpay" is displayed. Below it, there is a blue navigation bar with four tabs: "Pay Utility Bill", "Usage", "History", and "Service Orders". Below the navigation bar, there is a blue button labeled "Enter your account information". Below this button, there is a search form with a red border. The search form contains a text input field with a magnifying glass icon and the text "Utility Account # *". To the right of the input field is a blue button labeled "Search" with a magnifying glass icon. A red arrow points to the "Search" button.

Step 7: When you see your Service Address information, click Continue. (If you do not see your information, please contact the City/Organization utility office).



City of Demo fastgovpay

Pay Utility Bill Usage History Service Orders

Enter your account information

Utility Account # *
02-0276-10 Search

Address 307 E College
0

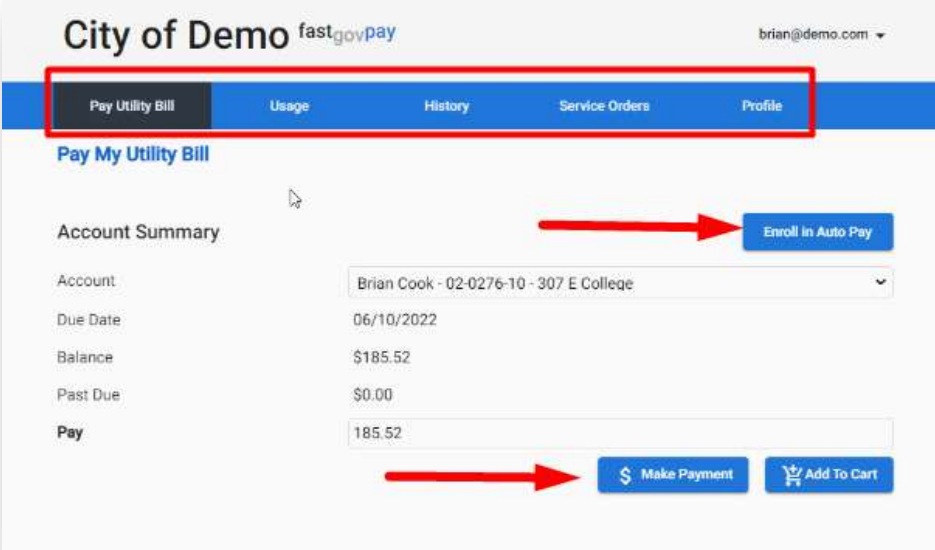
City / State / Zip

Continue

You've created a customer account!

Click the tabs across the top for more activities, including:

- [Pay Utility Bill & Enroll in AutoPay](#)
- Usage
- History
- Service Orders
- Profile – Add contact information for emails and texts!



City of Demo fastgovpay brian@demo.com

Pay Utility Bill Usage History Service Orders Profile

Pay My Utility Bill

Account Summary

Account Brian Cook - 02-0276-10 - 307 E College

Due Date 06/10/2022

Balance \$185.52

Past Due \$0.00

Pay 185.52

Enroll in Auto Pay

Make Payment Add To Cart